

An Audit a day keeps the lawyers at bay!

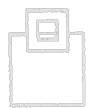


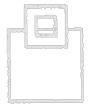
Ulf Heinrich, SEGUS



Agenda

- 1. Audit do you need it, do you care?!
- 2. Audit needs and musts
- 3. Solution overview and their Pros/Cons
- 4. The viable way let Db2 do the magic!
- 5. Examples from the insurance industry



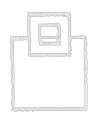


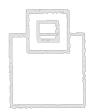


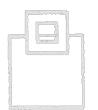
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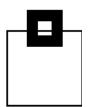
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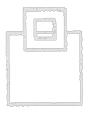


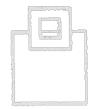


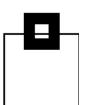










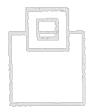


GDPR is in force and companies are paying mega-bucks!

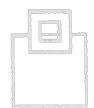
Just go here:

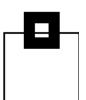
https://www.enforcementtracker.com/

And sort by "Fine" descending...



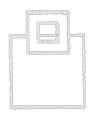


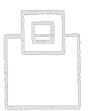




Country	Date of Decision	Fine [€]	Controller/Processor	Quoted Art.	Туре
Filter Column IRELAND	2023-05-12	1,200,000,000	Meta Platforms Ireland Limited	Art. 46 (1) GDPR	Insufficient legal basis for data processing
LUXEMBOURG	2021-07-16	746,000,000	Amazon Europe Core S.à.r.l.	Unknown	Non-compliance with general data processing principles
IRELAND	2022-09-05	405,000,000	Meta Platforms, Inc.	Art. 5 (1) a), c) GDPR, Art. 6 (1) GDPR, Art. 12 (1) GDPR, Art. 24 GDPR, Art. 25 (1), (2) GDPR, Art. 35 GDPR	Non-compliance with general data processing principles
IRELAND	2023-01-04	390,000,000	Meta Platforms Ireland Limited	Art. 5 (1) a) GDPR, Art. 6 (1) GDPR, Art. 12 GDPR, Art. 13 (1) c) GDPR	Non-compliance with general data processing principles
IRELAND	2022-11-25	265,000,000	Meta Platforms Ireland Limited	Art. 25 (1), (2) GDPR	Insufficient technical and organisational measures to ensure information security









Art. 83 GDPR General conditions for imposing administrative fines

Each SA shall ensure that the imposition of administrative fines (...) be *effective*, proportionate and dissuasive.

When deciding (...) due regard shall be given to the following:

the nature, gravity and duration of the infringement taking into account the nature scope or purpose of the processing concerned as well as the number of data subjects affected and the level of damage suffered by them;

the intentional or negligent character of the infringement;

any action taken by the controller or processor to mitigate the damage suffered by data subjects;

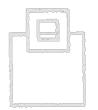
the degree of responsibility of the controller or processor taking into account technical and organisational measures implemented by them pursuant to Articles 25 and 32;

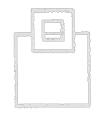
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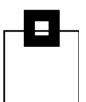
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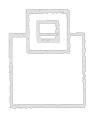




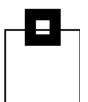
Focusing on the major area of concern – the database server:

Audit Logging Requirements	Cobit (SOX) FIEL	PCI DSS	HIPAA	CMS ARS	GLBA	ISO 17799 27001	NERC	NIST 800-53 FISMA	GDPR
SELECTs against sensitive data		X	X	х	X	X		X	Х
Insert, Update, Delete	Х			X		X			X
Access violations	Х	X	X	Х	X	X	X	X	Х
Schema Changes	Х	X	X		X	X	X	X	
Grants/Revokes	Х	X	X	X	X	X	X	X	Х



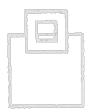


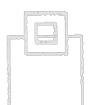




- Critical activities that enterprises should be auditing
 - Privileged Users
 - Access/changes/deletion to critical data
 - Access using inappropriate channels
 - Schema modifications
 - Unauthorized addition of user accounts











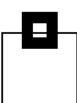
- Critical activities that enterprises should be auditing
 - End Users
 - Unusual access to excessive amounts of data
 - Access to data outside standard working hours
 - Access to data through inappropriate channels
 - Developers, Analysts and System Administrators
 - Access to live production systems
 - IT Operations
 - Inappropriate changes to DB/DB applications



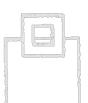
Danger

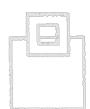
Critical incidents might be closer than you think





- or in other words:
 - Collect as much data as you can, because you probably don't know today what you'll need tomorrow
 - → breach patterns do change!!!
- Make sure you include:
 - SELECTs (against sensitive data)
 - DDL
 - DML
 - DCL
 - Utilities (online + offline)
 - Commands
 - Assignment, or change of a user ID/authorization especially privileged users

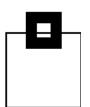






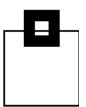
- Be careful what happens outside of a known (critical) table:
 - Consider clones
 - Consider backups
 - Consider extended statistics in catalog tables, like SYSCOLDIST + SYSKEYTGTDIST
 - Consider utility output (REORG, RUNSTATs)
 - Consider UNLOADs
 - Consider Replication
 - Consider access to the underlying VSAM cluster
- Also consider your INSTALL SYSADM/SYSOPR
 - → Sorry DBAs, but Auditing requires a separation of duties



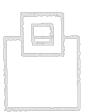


- Most Home-Grown Solutions are based on the Db2 Audit Trace:
 - Class 1, 2, 7, 8 have very little overhead
 - Access violations (Class 1 IFCID 140)
 - GRANTs/REVOKEs (Class 2 IFCID 141)
 - Assignment, or modification of a user ID/authorization (Class 7 IFCIDs 55, 83, 87, 169, 319)
 - Db2 utility (Class 8 IFCIDs 23, 24, 25, 219, 220)
 - Class 3 (IFCID 142) has very little overhead
 - DDL (only for TB having the AUDIT ALL attribute)

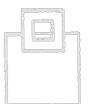




- Most Home-Grown Solutions are based on the Db2 Audit Trace:
 - Class 4, 5 (IFCIDs 143, 144) has up to 5% overhead
 - 1st INSERT/UPDATE/DELETE, SELECT in a UOR

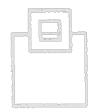


- Class 10 (IFCIDs 270, 271) has low overhead
 - Trusted context Create/Alter and Column mask/Row permission Create/Drop/Alter



- IFCIDs 90, 91 have very little overhead
 - Db2 Commands





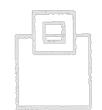
Agenda

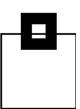
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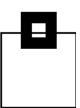


Additional Tools:

- Pros:
 - There are various solutions to choose from
 - Usually easy to use and more powerful than native Db2 options
- Cons:
 - Vendors charge for it
 - Implementation and processing overhead may be significant
 - Additional appliances lead to more vulnerability and administration overhead

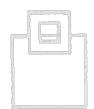




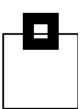


Additional Tools:

- What are the differences?
 - Good solutions have efficient data collectors and share repositories for Audit, Performance Management, Accounting, Analytics ...
 - Some solutions use hooks into the Db2 address space to capture SQL activity – errors can bring down Db2, or the entire LPAR, thus they try to protect Db2 by encapsulating the "foreign" code
 - Some solutions need additional appliances (easily up to 100+ virtual appliances) → all SQL captured is sent (unencrypted!) through the network. If the connection gets lost they try to cache it. Keep in mind that attackers do DDoS attacks!







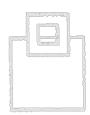
There are a variety of existing resources Db2 already provides/comes with:

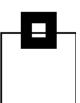
- Db2 Log
- Db2 Memory (DSC/EDM)
- Db2 Exits
- Db2 Trace





IBM Db2

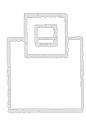


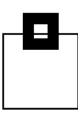


Db2 Log:

- Pros:
 - Comes with Db2 and supports all versions
 - No additional overhead
 - No additional costs (except you want to keep logs for a longer period of time than currently and, of course, your analysis)
 - Most companies have log analysis tools they're already familiar with
- Cons:
 - Not all required data is logged
 - SELECTs are especially lacking

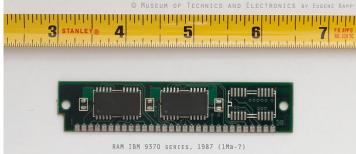






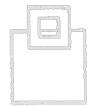
Db2 Memory (DSC/EDM):

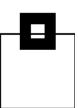
- Pros:
 - Comes with Db2 and supports all versions
 - No additional overhead
 - No additional costs (except for storing and processing)
- Cons:
 - Not all required data is there
 - Usually you can't access it yourself, unless you hook into it
 - The information is volatile and can get lost quickly











Db2 Exits:

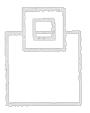
- Pros:
 - Partially comes with Db2 and supports all versions
 - No additional costs (except for storing and processing)



- Not all required data is there
- Lots of coding necessary to catch and process the data
- The overhead may be significant







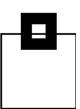




Db2 Trace:

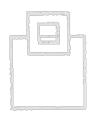
- Pros:
 - Comes with Db2 and supports all versions
 - No additional costs (except for storing and processing the collected data)
 - Most companies have trace data analysis tools they're already familiar with
- Cons:
 - Depending on the scope (number of IFCIDs/classes), and the type (SMF, OPX, GTF, SRV), the overhead may be significant
 - You need to build your own repository
 - If not using OPX you lose time!





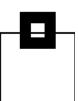
Db2 Trace:

- What are the differences:
 - There are different types of traces:
 - Statistics, Accounting, Audit, Monitor, Performance, Global
 - There are different classes
 - There are hundreds of individual IFCIDs
 - Depending on your choice, the overhead is unmeasurable to significant
 - → A key difference in cost is the trace destination!
 - SMF, OPX, GTF, SRV









Db2 Trace:

- What are the differences:
 - Processing the data requires simple to more sophisticated knowledge:
 - SMF: System Management Facility: Most commonly used, easy to process (use DSN1SMFP) – Once a day "cuts" cost 24 hours
 - OPn/OPX: Buffer Destination Trace very efficient, but Assembler needed to process (DSN1SDMP is pretty poor)
 - GTF: Generalized Trace Facility: Used for detailed monitoring
 - I have never seen it used

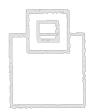


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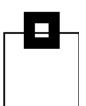
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The most reliable/efficient solution is based on those reliable and robust Db2 key functions we've been using for ages.

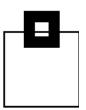
Exploiting them results in the most powerful solution:

- You benefit from rock solid features, like:
 - Security
 - Compression
 - Native Db2 functions
 - Extended Client Identification Registers, sqleseti()

The only question is: What key Db2 functions are needed?



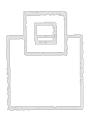




DSC and EDM provide detailed workload insights, including flushed statements:

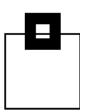
- SQL text
- Statement ID
- Date/time
- Current status
- Resource consumption
- Identification/environmental data







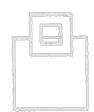




Using IFCIDs along with OPX buffers delivers in-depth information without the overhead and delay of SMF processing.



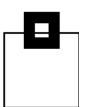
The absolute minimum requirement is to get the SQL that is running in the enterprise so at least:



316/318 Dynamic SQL (SELECT, INSERT, etc.) (+317 for the full SQL statement)



400/401 Static SQL (SELECT, INSERT, etc.)
(+SYSPACKSTMT for the full SQL statement)



Using IFCIDs along with OPX buffers delivers in-depth information without the overhead and delay of SMF processing.

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	4	
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23/24/25 Utility start, phase change,	, and stop
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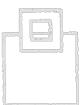
219/220 Utility Listdef and Template

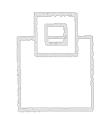
55/83/87/ SQLID setting

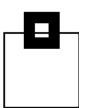
169/319



90/91 Commands and their completion status







Using IFCIDs along with OPX buffers delivers in-depth information without the overhead and delay of SMF processing:



140 Authorization failu

141 Authorization changes

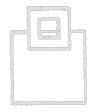


197 Console messages



361 Administrative Authority usage

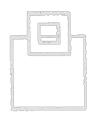
404 LOAD Authority usage





Add the correlation headers to get detailed authentication data.

- All IFCIDs listed have a much smaller footprint than a blanket AUDIT CHANGES/ALL
- This is integrated, reliable Db2 technology, OPX is the right target for efficient capturing.
- Store it in a repository and protect it using proven technology (e.g. RACF, ACF2, Top Secret)
 - Using Db2 tables with compression reduces storage requirements by exploiting proven, integrated technology.
- → No new vulnerabilities like:
 - Black Box appliance
 - Massive sensitive data transmissions over the network





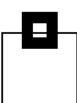
So now you have all that data for Audit. But also now think about what else you could do with all of it...

Just imagine the performance data contained within...or the usage analysis possible...

The possibilities are endless! This is a fantastic data source created for Audit but available for performance DBAs and even developers!

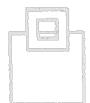
→ Make it your enterprise wide common data capture and analytics repository

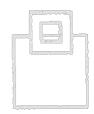




BUT:

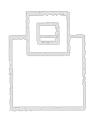


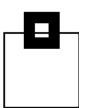




Make sure it's secure!

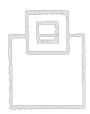
- Control and audit access to the repository
- Checksum and digitally sign captured data and audit reports
- Alert via WTO if someone messes with the IFCIDs you've chosen
- Consider automatically cancelling threads of users violating the rules



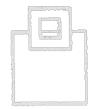


Do your (automated) reporting/alerting/analytics as needed:

- SPUFI
- Batch Job
- Enterprise-wide reporting system
 - LEEF, SYSLOGGER, Data Lake (QRadar, Splunk, AlienVault, ...)
- GUI (DRDA based queries are fully zIIP eligible)
 - Eclipse based
 - Zowe based







Export the data in LEEF (Log Event Extended Format) or syslogger format for the SIEM system of your choice!







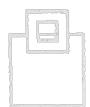


LEEF: 1.0 | Software Engineering GmbH | WorkLoadExpert Audit | 6.1 |
IFCID 090 | cat=success | devTimeFormat=yyyy-MM-dd'T'HH:mm:ss.SSSZ |
devTime=2018-03-09T09:57:33.886+0100 | Sev=01 | usrName=GABELMA |
name= | usrPriv= | usrGroups= | src= | subsys=DC10 | dsn= | plan=MVNXPLAN |
objtyp= | obj= | intent= | SQLid=GABELMA | poe= | submitby= | job=Z100 DC10 |
cmd=-DIS GROUP | checkid= | conn=DC10 location Z100DC10 LU DESWEG01.Z100DC10
group DC10 member DC10 connector DB2CALL GABELMA operator GABELMA
workstation DB2CALL tx GABELMA enduser GABELMA | sum=DB2 DC10 GABELMA
Command Issued by id GABELMA:-DIS GROUP

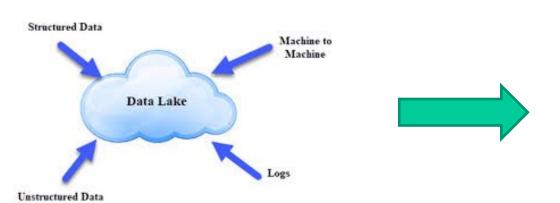
The viable way – let Db2 do the magic



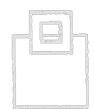
These days most z/OS Audit systems collect data and transfer to a Data Lake of your choice for post processing every one or two hours e.g. WorkLoadExpert, zSecure etc.

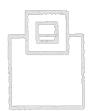


This data is typically RACF, SMF and Master Log data on its way to e.g. QRadar, Splunk, AlienVault et al

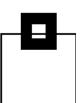








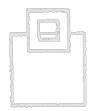
The viable way – let Db2 do the magic



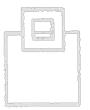
Use a GUI front end:

Exploit and integrate into Eclipse based GUI front ends

- GUIs can come as a Plug-in for
 - IBM Rational
 - IBM Data Studio
 - Eclipse native
- Existing Db2 connections are used to connect to the mainframe
- Interactive dialogs allow complex and powerful analysis
- Export features can create PDF reports and allow MS Excel handover
- Use Zowe It rocks! (example coming up...)



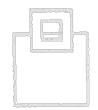


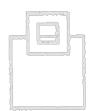


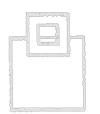
Agenda

- 1. Audit do you need it, do you care?!
- 2. Audit needs and musts
- 3. Solution overview and their Pros/Cons
- 4. The viable way let Db2 do the magic!
- 5. Examples from the insurance industry



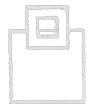


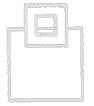




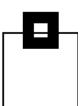
The Auditors' Requirements:

- Who are the privileged users?
 - Db2 database administrators (DBA)
- How is Db2 data changed?
 - Online transactions system (CICS)
 - Nightly batch processing
 - Data correction by the DBA's
 (= main focus of the audit)
- Who, did what and when?
 - All data saved in mainframe Db2 tables









Captured Db2 data:

- Any Update, Delete, Insert activity
 - static and dynamic SQL
- DDL (e.g. Create or Alter Table/Index)
- Grant's and Revoke's of access rights
- Db2 console commands



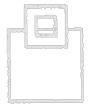


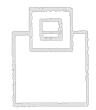


Process of the monthly audit - part 1:

- (Currently) the following reports are provided to external auditors (KPMG):
 - All Db2 DDL changes (Create, Alter, Drop)
 - All data changes (Update, Insert, Delete) performed by the DBA's, executed by a batch job called A400DB2
 - All Grant's and Revoke's of access rights performed by the DBA's
 - Job output of the Audit started task and random samples of regular Audit batch jobs

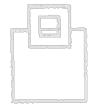






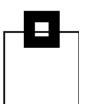
Process of the monthly audit - part 2:

- Audit / segregation of duty
 - Verify all Audit jobs to check if Audit is constantly capturing
 - Select random samples and cross-check requested changes
 - Requests can originate from an change system,
 - Or have been placed by e-mail
 - Compare the request with the DBA job (activity) and the Audit report data - everything has to match
 - Create and digitally sign the monthly audit report





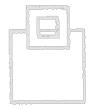


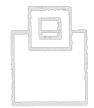


Process of the monthly audit - roles:

- Who performs which role depends on the staff capacity
- If there is a security administrator (SECADM) available, or an internal revision group they should do the audit
- In our case many services are outsourced to IBM, thus the DBA's provide all the data described in part 1 to SOFTWARE ENGINEERING/SEGUS as an external and independent partner, doing the audit and reporting to KPMG



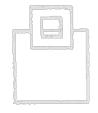


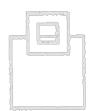


Agenda

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- 6. Bonus: Zowe sample showcase



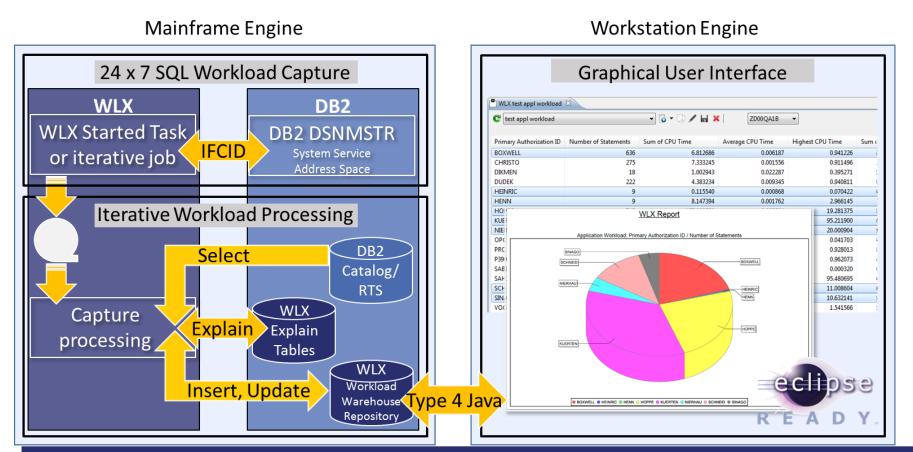




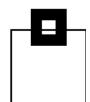


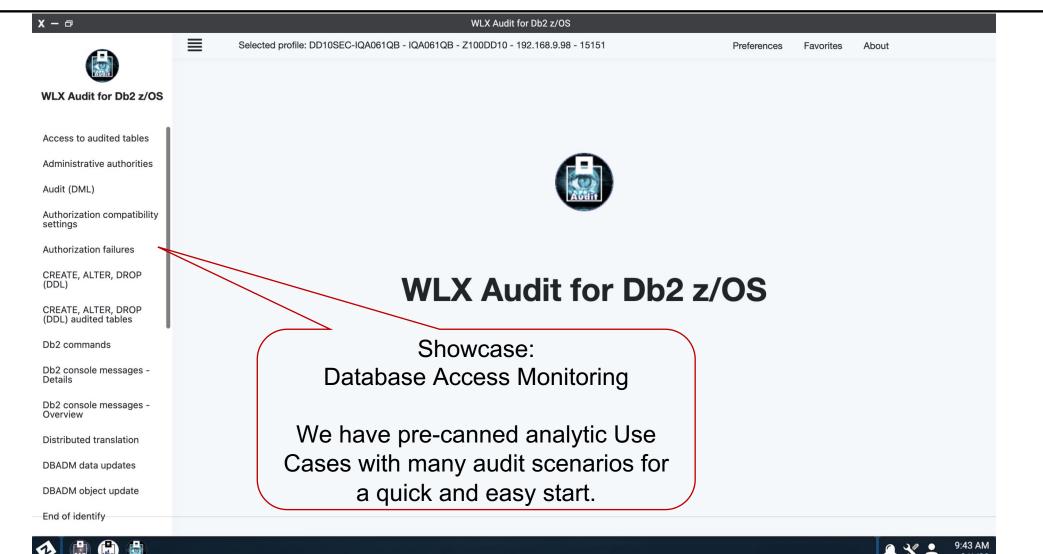


Efficient data collector for your desired scope of Audit



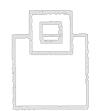




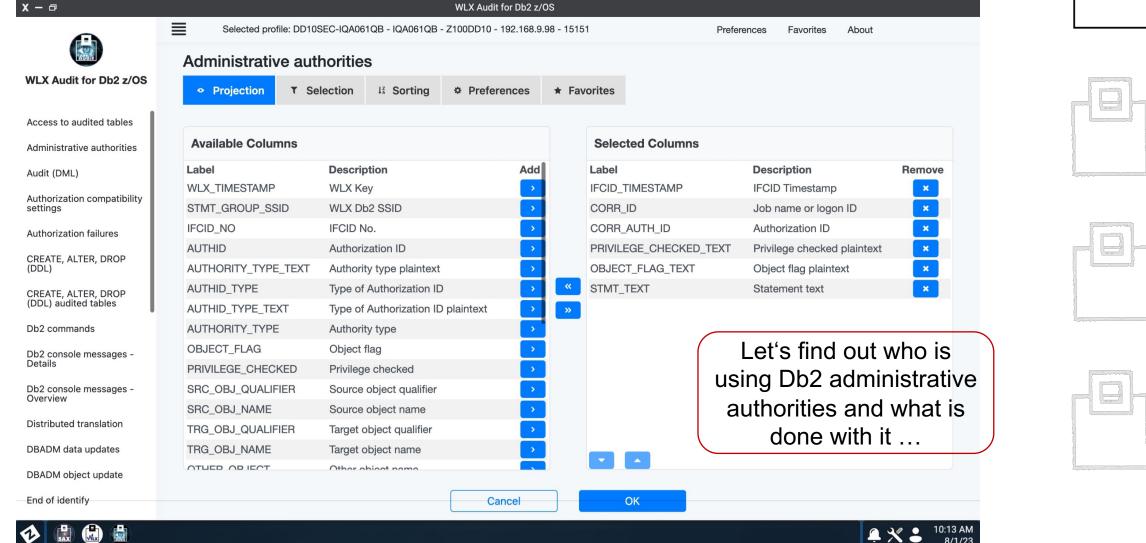


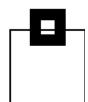


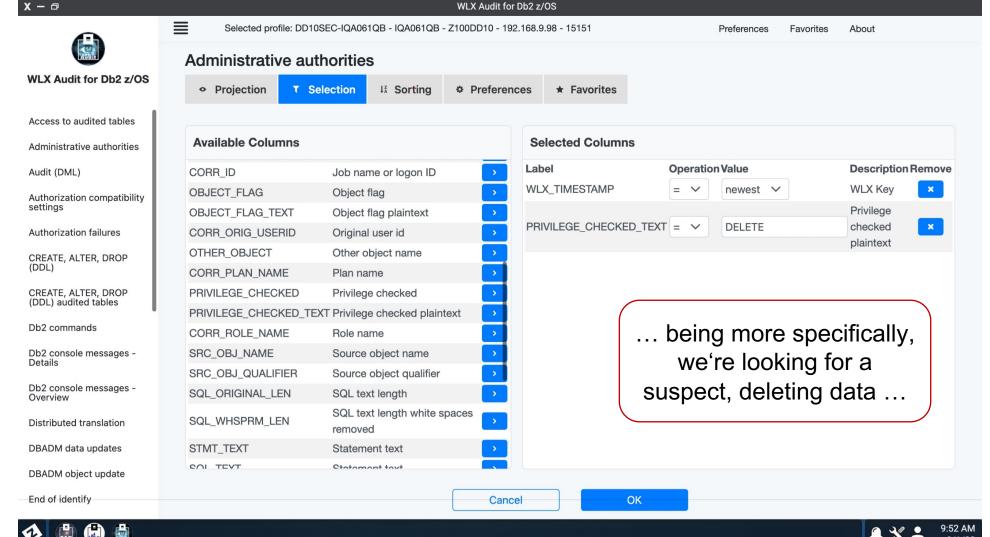






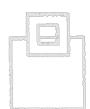








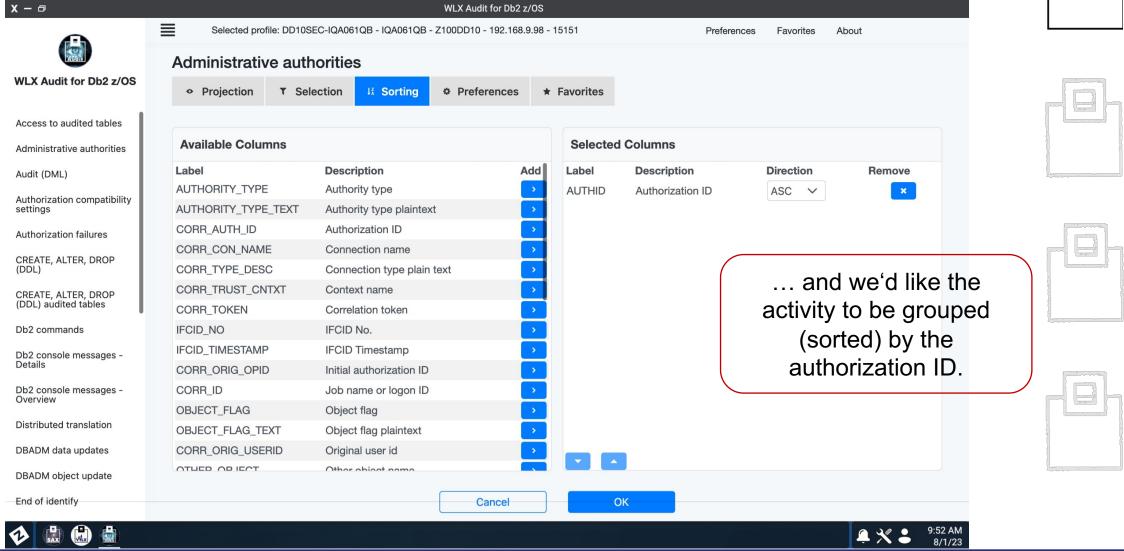


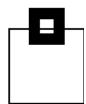


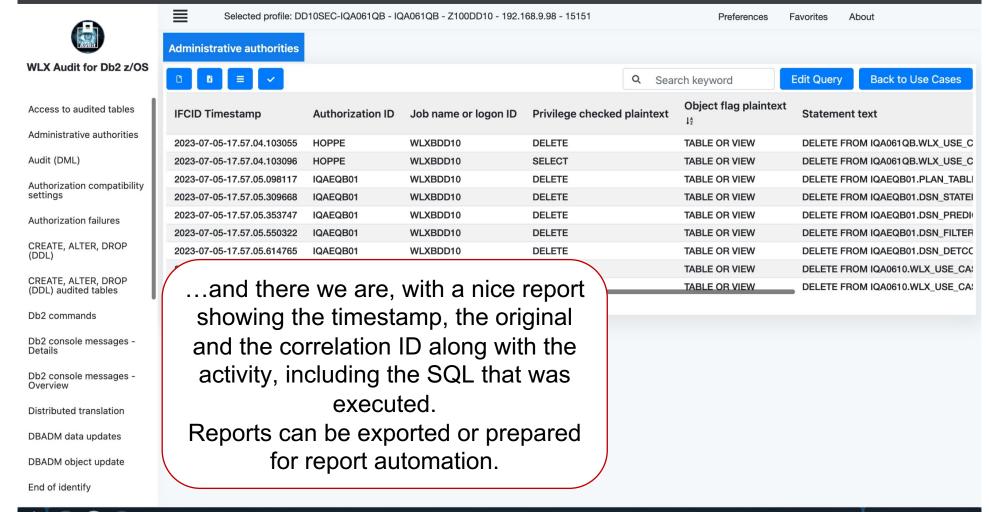






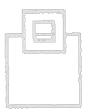


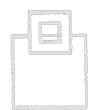




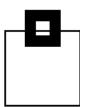
WLX Audit for Db2 z/OS







Questions???



Many thanks for your attention and now....



